



**November 18, 2009**

**Systems CMP Team Meeting**

**Distribution Package**

# Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, November 18, 2009

October Meeting will be held via conference call

Conference Bridge – 1-866-789-8819, Passcode \*6273158\*

## Facilitator

Mark Coyne – Manager, Change Management

## Agenda

**All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.**

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:10	<ul style="list-style-type: none"> <li>❖ <b>Product Process Attachments:</b></li> <li>❖ Announcements &amp; Previous Meeting Minutes</li> <li>❖ See Attachment A – Previous Meeting Minutes</li> </ul>	Mark Coyne
9:10 – 9:15	<ul style="list-style-type: none"> <li>❖ Review Global Action Items</li> <li>❖ See Attachment B – Global Action Items</li> </ul>	AI Owners / SMEs
9:15 – 9:20	<ul style="list-style-type: none"> <li>❖ Review “Active” CLEC Originated Change Requests</li> <li>❖ See Attachment C – CLEC CRs</li> </ul>	CR Owners / SMEs
9:20–9:30	<ul style="list-style-type: none"> <li>❖ Review “Active” Qwest Originated Change Requests</li> <li>❖ See Attachment D – Qwest CRs</li> </ul>	CR Owners / SMEs
9:30 –9:45	<p>Discussion of CMP Operations and Proposed Modifications to CMP Framework</p> <ul style="list-style-type: none"> <li>❖ See Attachment E</li> </ul>	Mark Coyne
9:45 –10:00	<p>Walk On Items</p> <ul style="list-style-type: none"> <li>❖ See Attachment F</li> </ul>	Requestor

**Agenda – Continued**

**All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.**

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
10:00 – 10:05	<b>SYSTEMS ATTACHMENTS</b> Prior Monthly Meeting Minutes ❖ See Attachment A	Mark Coyne
10:05 – 10:15	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by Qwest ❖ See Attachment D – Regulatory & Industry Guideline CRs ❖ See Attachment E – Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
10:15 – 10:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
10:25 – 10:30	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
10:30 – 10:35	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
10:35 – 10:40	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
10:40 – 10:45	Production Support Tickets ❖ See Attachment L	Mark Coyne
10:45 - 10:50	Qwest OSS Release Calendar ❖ See Attachment M	Mark Coyne

10:50– 11:00

Walk On Items

Mark Coyne

❖ See Attachment N

### Announcements

- December CMP Meeting – December 16, 2009 Time: 9:00 a.m. MT
- CR Submission Deadline: December 2, 2009
  - During the CMP meeting, please follow these conference call guidelines:
    - All attendees, whether in person or by phone, must identify themselves and the company they represent.
    - The facilitator will mute all lines on the conference bridge once the call begins.
      - Push \*6 to go on and off mute
    - If you are not speaking, please push \*6\* on your phone.
    - Please do not put your phone on hold if you have music hold.
    - Check the positioning of your mouthpiece if you are using a headset.
    - Don't say or do things you don't want others to hear during the call.
    - If you're speaking with others in your office, mute your phone by pushing \*6.
    - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
    - For those in the room:
      - Please hold side conversations outside the conference room.
      - Position the microphone in front of you when speaking.
- The Qwest OSS Interface Release Calendar can be found at <http://www.qwest.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.qwest.com/wholesale/cmp/changerequest.html>
- The Qwest Wholesale Change Management Process Document can be found at <http://www.qwest.com/wholesale/cmp/index.html>
- The CMP Points of Contact: Lists, to update or add can be found at <http://www.qwest.com/wholesale/cmp/index.html>

## **Attachment A - Prior Meeting Minutes**

# **Meeting Minutes**

## **CMP Monthly Systems Meeting Wednesday, October 21, 2009**

### **INTRODUCTIONS AND ANNOUNCEMENTS**

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

### **PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)**

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none brought forward.

### **NEW CRs INITIATED BY CLECs (ATTACHMENT B)**

There were no new CLEC CRs for the October Systems CMP Meeting.

### **NEW CRs INITIATED BY QWEST (ATTACHMENT C)**

There were no new Qwest CRs for the October Systems CMP Meeting.

### **REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)**

There were no new Regulatory or Industry CRs for the October Systems CMP Meeting.

### **CROSS OVER CRs (ATTACHMENT E)**

There were no new Crossover CRs for the October Systems CMP Meeting.

### **WALK ON CHANGE REQUESTS (ATTACHMENT F)**

There were no Walk On CRs for the October Systems CMP Meeting.

### **CRs TO CONSIDER FOR CLOSURE (ATTACHMENT G)**

#### **SCR022409-1IG Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data**

Mark Coyne-Qwest said this CR deployed on 10/17/09 and that we would like to close.

Kim Isaacs-Integra asked that this CR remain open another month.

#### **SCR060809-1IGASOG 39 Industry Release/QORA and ASR Gateway Enhancements**

Mark Coyne-Qwest said this CR deployed on 9/21/09 and that we would like to close.

There were no objections.

#### **SCR010709-1 IMA FBDL Community Name Validation**

Mark Coyne-Qwest said this CR deployed on 10/19/09 and would remain open another month.

#### **SCR010709-3 IMA LSTR (Listing Reconciliation) Enhancement**

Mark Coyne-Qwest said this CR deployed on 10/19/09 and would remain open another month.

### **REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)**

There were no Global Action Items for the October Systems CMP Meeting.

## **REVIEW ACTION ITEMS ASSOCIATED WITH CRS (ATTACHMENT I)**

There were no new Action Items associated with CRS for the October Systems CMP Meeting.

## **OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)**

Mark Coyne-Qwest said this is a list of the current system CMP CRs.

## **REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)**

### **SCR090909-1 Manual Retrieval of CEMR Archived Trouble Tickets**

Mark Coyne-Qwest said there were 2 trials completed that went very well and asked if there were any objections to closure.

Brenda Bloemke-Comcast said she was not aware of any trials.

Mark Coyne-Qwest said the trial was open to anyone and the 2 test cases were submitted by Integra.

Denise Martinez-Qwest said the 2 trials worked fine and we are ready to go into production.

Julia Redman-Carter-PAETEC asked for this CR to remain open another month to see if there are any problems.

Liz Balvin-Covad asked if this process was documented.

Denise Martinez-Qwest said the process has been documented in the CEMR Online Help.

Mark Coyne-Qwest mentioned that the turnaround time for the trials was quick.

## **PRODUCTION SUPPORT TICKETS (ATTACHMENT L)**

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets.

Jeff Sonnier-Sprint said he had a question regarding some of the tickets that have been on the list for 1 ½ years and the severity 3 associated to them.

Mark Coyne-Qwest asked if Jeff was referring to tickets 1 & 2 or 9 & 10.

Jeff Sonnier-Sprint said he was concerned about 9 & 10 and the length the tickets will be on the list. He asked if severity 3 carried any urgency in getting fixed. He said they need to know what they need to do and how to get around the problem.

Mark Coyne-Qwest said we can take an action item to look at severity 3's associated with the timelines for fixes.

Jeff Sonnier-Sprint asked if the column titled System and populated with IMA impacts is for both EDI and XML.

Carrie Bousfield-Qwest said it impacts both.

## **Qwest OSS Release Calendar (ATTACHMENT M)**

Mark Coyne-Qwest said the Qwest OSS Release Calendar was included due to a potential change to the 11/2/09 CEMR release that currently has a release date of 11/2/09.

Lisa Preble-Qwest said due to additional testing, the CEMR release may have to be pushed out from 11/2 to 11/9 and a notice will be sent if the date changes.

Brenda Bloemke-Comcast asked if they were notified that the date changed from 10/19/09 to 11/2/09.

Susan Lorence-Qwest said when we sent the final system release notice, a statement was included that said the date had been pushed out. She said Qwest is working with the team to determine if the 11/2/09 date needs to be moved to 11/9/09. She said if the date is moved we will send out a revised final Release Notice with the new date.

Liz Balvin-Covad confirmed that 11/9/09 was the latest date at this point.

Susan Lorence-Qwest said the current planned date is still 11/2 and that we wanted to provide a heads up. Susan said if the 11/9 date becomes official; a revised final system release notice will be issued. If the date remains the same, there will be no need to send a notice.

## **WALK ON ITEMS (ATTACHMENT N)**

### **2010 Release Capacity**

Liz Balvin-Covad asked if Qwest knew what the man hours were for next year.

Mark Coyne-Qwest said we are still waiting to hear back but should know by mid December.

### **IMA Releases – Sprint**

Jeff Sonnier-Sprint said Sprint has plans to go to IMA 26 in the next year and could they move to 26.1 and skip Release 26.

Carrie Bousfield-Qwest said that 26.1 is a patch and Qwest always has a patch after XML and we typically don't put in anything code impacting. She said the point release is just clean up. Carrie said that if you migrate from 25.0 to 26.0 prior to December patch no change is necessary for you. If you migrate to release 26 after December you will be on Release 26 (26.1) and will migrate from 26 to 27 at a later date. This should be transparent.

Jeff Sonnier-Sprint confirmed they don't have to go to 26.1.

Carrie Bousfield said they do not have to if they are already on 26.0, you will just move from 26 to 27 before 26 sunsets.

Susan Lorence-Qwest said 26.1 is associated with the Malheur release scheduled on December 14th. She said we will be doing the release notice and the changes are more process oriented.

Susan referred everyone to the Qwest OSS Release calendar where the 26.1 dates are posted. She said for the 26.1 XML tech specs dates, you can refer to IMA 26.0 and for the GUI change, a 28 day notice will be sent.

Dawn Beck-Qwest said there are no XML customers in 26.0. She said the notice just went out stating that **CLECs currently using IMA XML Release 25.0** that intend to migrate to IMA XML Release 26.0 should have an agreed upon 26.0 Migration Project Plan in place with their IMA Project Manager no later than December 20, 2009. The following are available Migration Dates from IMA XML 25.0 to IMA XML 26.0: November 14, 2009, January 16, 2010, February 20, 2010 and March 20, 2010. She said that in January it will already be 26.1.

Carrie Bousfield-Qwest said they can choose to wait.

Dawn Beck-Qwest asked if customers could try not to all wait until March 20 to migrate.

### **SCR060509-1 QORA – Allow Access to Multiple ACNAs**

Mark Coyne-Qwest said we have completed the evaluation of this CR. He said the LOE is 750 – 800 hours and will be placed on the QORA list for a release in 2010.

Kim Isaacs-Integra asked if the method that Qwest communicated in the clarification meeting is still the same.

Kim Whaples-Qwest said the method was the same. Kim said this CR would be on the list for either the March or September 2010 release.

Susan Lorence-Qwest said QORA 15.0/ASOG 40 is scheduled in the March 22, 2010 release.

### **November CMP Meeting**

Mark Coyne-Qwest said that the November CMP Meeting is scheduled on Wednesday, November 18 at 9:00 a.m. MT. The CMP CR Submission Deadline is November 4, 2009.

The October CMP meeting adjourned at 1:45 pm.

**Maintain Meeting Details**

<b>Meeting Name:</b>	October Systems CMP Meeting	<b>Type</b>	Monthly Systems
<b>Meeting Date</b>	10/21/2009	<b>Area</b>	Wholesale System

<b>Attendee</b>	<b>Company</b>	<b>Attendance Type</b>
Balvin, Liz	Covad	On Phone
Beck, Dawn	Qwest Corporation	On Phone
Bilow, Joyce	McLeodUSA	On Phone
Bloemke, Brenda	Comcast	On Phone
Boudhaouia, Jamal	Qwest Corporation	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Cole, Peter	AT&T	On Phone
Coyne, Mark	Qwest Corporation	On Phone
Diebold, Jackie	TDS Metrocom/USLink	On Phone
Fauscett, Kasha	Comcast	On Phone
Hines, LeiLani	Verizon Business	On Phone
Houston, Neil	Qwest Corporation	On Phone
Isaacs, Kim	Integra	On Phone
James, Nicole	Qwest Corporation	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Martinez, Denise	Qwest Corporation	On Phone
Miles, Linda	Qwest Corporation	On Phone
Preble, Lisa	Qwest Corporation	On Phone
Redman-Carter, Julia	McLeodUSA	On Phone
Sonnier, Jeff	Sprint	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone
Whaples, Kim	Qwest Corporation	On Phone
Williams, Susan	Qwest Corporation	On Phone

## **Attachment B – New CRs Initiated By CLECs**

**New Change Request Initiated by CLECs - Summary**

<b>Report Line Number</b>	<b>Interfaces Impacted</b>	<b>CR No</b>	<b>Title</b>	<b>Company</b>	<b>Status</b>	<b>Qwest Owner</b>	<b>Submitter/Presenter</b>
1	IMA Common	SCR102209-1EX	IMA V25 in Production Support	Verizon Business	Submitted	Stecklein, Lynn	Burley, David

**New Change Requests Initiated by CLECs - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR102209-1EX	IMA V25 in Production Support	10/22/2009 Submitted	-	3	

**Director**

**Originator** Burley, David

**Owner** Stecklein, Lynn

**CRPM**

**Originating Company:** Verizon Business

**Description of Change**

IMA v25 is scheduled to be sunset 4/10/10. Verizon Business is requesting that IMA v25 continue to be supported for an additional 30 calendar days (May 16, 2010). Verizon Business would like to upgrade from IMA v25 (our current OSS interface version) to IMA v27 in late April or early May 2010.

**Status History**

Date	Action	Description
10/23/2009	CR Acknowledged	CR Acknowledged
10/22/2009	CR Submitted	CR Submitted

**Qwest Response**

None

**Project Meetings**

None

## **Attachment C – New CRs Initiated By Qwest**

(There are no New Qwest CRs for the November Systems CMP Meeting)

## **Attachment D – Regulatory & Industry Guideline CRs**

(There are no New Regulatory & Industry Guideline CRs for the November Systems CMP Meeting)

## **Attachment E – Cross Over CRs**

(There are no New Cross Over CRs for the November Systems CMP Meeting)

## **Attachment F – New “Walk On” CRs**

(There are no Walk On CRs for the November Systems CMP Meeting)

## **Attachment G – CRs to Consider for Closure**

**Change Request to Consider for Closure - Summary**

<b>Report Line Number</b>	<b>Impacted Interface</b>	<b>CR #</b>	<b>Title</b>	<b>Company</b>	<b>Status</b>	<b>Qwest Owner</b>	<b>Presenter</b>
1	Wholesale Billing Interfaces	SCR022409-1IG	Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data	Qwest Corporation	CLEC Test	Larson, Jami	Larson, Jami
2	IMA Common	SCR010709-1	IMA FBDL Community Name Validation	Qwest Corporation	CLEC Test	Gomez, Lee	Gomez, Lee
3	IMA Common	SCR010709-3	IMA LSTR (Listing Reconciliation) Enhancement	Qwest Corporation	CLEC Test	Gomez, Lee	Gomez, Lee

**Change Request to Consider for Closure - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR022409-11G	Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data	10/21/2009 CLEC Test	-	11	

**Director**

**Originator** Larson, Jami

**Owner** Larson, Jami

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Qwest will implement the record changes for bill and CSR data as specified in the CABS BOS Summary Version 49 document produced by Telcordia. Item by item detail will be available to customers via the Differences List for V49 which will be available on the Wholesale website <http://www.qwest.com/wholesale/systems/billsystem.html> 6/1/09. Industry Guideline: Technical Review Group (TRG)

**Status History**

Date	Action	Description
10/21/2009	Record Update	
10/21/2009	Discussed at Monthly CMP Meeting	Discussed in the October System CMP Meeting - See Distribution Package
10/17/2009	Status Changed	Status changed to CLEC Test
09/16/2009	Discussed at Monthly CMP Meeting	Discussed in the September System CMP Meeting - See Attachment D in the Distribution Package
07/02/2009	Communicator Issued	SYST.CBOS.07.02.09.F.06615.FNL_CABS_Version_49
06/01/2009	Communicator Issued	SYST.CBOS.06.01.09.F.06407.CABS_BOS_Version_49
06/01/2009	Status Changed	Status changed to Development
03/18/2009	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment D in the Distribution Package
03/18/2009	Status Changed	Status changed to Presented
02/24/2009	CR Submitted	CR submitted
02/24/2009	CR Acknowledged	CR acknowledged

**Qwest Response**

None

**Project Meetings**

10/21/09 Systems CMP Meeting Mark Coyne-Qwest said this CR deployed on 10/17/09 and that we would like to close. Kim Isaacs-Integra asked that this CR remain open another month. 9/16/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR will deploy on 10/17/09. 3/18/09 Systems CMP Meeting Lynn Stecklein-Qwest said that this is the standard CABS BOS Version 49 upgrade for the bill and customer service record. She said that the targeted implementation date is October 2009.

**Change Request to Consider for Closure - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR010709-1	IMA FBDL Community Name Validation	10/19/2009 CLEC Test	445 - 585	3 26	LNP with Listing, Facility Based Directory Listing

**Director**

**Originator** Gomez, Lee

**Owner** Gomez, Lee

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Implement an IMA edit/validation process for all Facility Based Directory Listing (FBDL) orders. Misspelled or invalid community names generate 700+ rejects monthly for the Provider and the Listing Operations Center resulting in follow up and additional FBDL correcting orders. An upfront validation will significantly reduce those rejects/errors, reduce the follow up and additional correcting orders and improve flow through. Copies of valid Community Names will be made available so Providers can easily validate their data.

**Status History**

Date	Action	Description
10/21/2009	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment G in the Distribution Package
10/19/2009	Status Changed	Status changed to CLEC Test
06/17/2009	Additional Information	CR Committed to IMA 26.0 Release
06/16/2009	Qwest Response Issued	Revised LOE received
04/03/2009	Status Changed	Status changed to Packaged
03/24/2009	Discussed at Monthly CMP Meeting	Discussed at the March Systems CMP Meeting - See attachment M in the Distribution Package
01/27/2009	Status Changed	Status changed to Presented
01/21/2009	Discussed at Monthly CMP Meeting	Discussed at the January Systems CMP Meeting - See Attachment C in the Distribution Package
01/08/2009	CR Acknowledged	CR Acknowledged
01/07/2009	CR Submitted	CR Submitted

**Qwest Response**

Revised Response June 30, 2009 RE: SCR010709-1 Qwest has reviewed the information submitted as part of Change Request SCR010709-1. Based upon the scope of this CR as agreed to in the Clarification Meeting, Qwest is able to provide a revised Level of Effort (LOE) of 445 to 585 hours for this IMA Change Request. This CR is an eligible IMA 26.0 candidate. Sincerely, Qwest Corporation 3/30/09 - Preliminary LOE Received - 300 to 500 hours

**Project Meetings**

10/21/09 Systems CMP meeting Mark Coyne-Qwest said this CR deployed on 10/19/09 and would remain open another month. 3/18/09 Systems CMP Meeting Mark Coyne-Qwest said that this attachment is the IMA 26.0 Prioritization List based on the results of the ranking that was conducted the 1st part of March. Mark said that the total capacity for the IMA 26.0 release is 6500 hours. He said that the LOEs for all 4 candidates is 6497 hours and all will be included in the release. 1/21/09 Systems CMP Meeting Lee Gomez-Qwest said that this CR has been submitted to implement an IMA edit/validation process for all Facility Based Directory Listing (FBDL) orders. She said that misspelled or invalid community names generate 700+ rejects monthly for the Provider and the Listing Operations Center resulting in follow up and additional FBDL correcting orders. Lee said that an upfront validation will significantly reduce those rejects/errors, reduce the follow up and additional correcting orders and improve flow through. She said that copies of valid Community Names will be made available so Providers can easily validate their data. Jeff Sonnier-Sprint asked if this edit was available for XML and not just the GUI. Lee Gomez-Qwest said that it was.

**Change Request to Consider for Closure - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR010709-3	IMA LSTR (Listing Reconciliation) Enhancement	10/19/2009 CLEC Test	4342 - 5718	3 26	LNP with Listing, Facility Based Directory Listing

**Director**

**Originator** Gomez, Lee

**Owner** Gomez, Lee

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Modify IMA LSTR Pre-Order function for Facility Based Directory Listings (FBDL) to return listing data parsed. Today, much of the data is returned concatenated. For example, the Listed Name field returns the LNLN, LNFN, Title, DES, NICK, etc. Parsing the data will align with the LSR, EU and DL fields for FBDL. LSTR parsed data will also allow XML users to develop an LSTR RECAP transaction (we currently have 0 XML Providers using LSTR) which will allow them the same capabilities as our IMA GUI - LSTR RECAP. This will allow the Provider to request a LSTR inquiry and then use that data to recap 95% of the EU and DL fields for a Change Order and 100% of the fields for Disconnect and Migration (ACT=W) orders. This will improve FBDL flow thru and reduce the number of rejects that are a result of missing, incorrect or invalid data entry. In addition to the parsed data, this enhancement will allow all (GUI and XML) users to request listing data by ATN, Caption, SLU, SAC (8XX), NSTN. Today IMA LSTR is restricted to LTN inquiries and this sometimes results in rejects for the Provider, since accounts may have listings at different LTNs and it is common for those to be inadvertently excluded. Another added benefit to the Provider is that they will only have to access IMA LSTR to view listing data where as today they are forced to view DLIS and then go back to IMA to submit their FBDL orders.

**Status History**

Date	Action	Description
10/21/2009	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP meeting - See Attachment G in the Distribution Package
10/19/2009	Status Changed	Status changed to CLEC Test
09/28/2009	Communicator Issued	SYST.OTHR.09.28.09.F.06973.DLIS_UserGuide_2.7.4_FNL
09/21/2009	Communicator Issued	SYST.OTHR.09.21.09.F.06963.DLIS_UserGuide_2.7.4_Updt
09/18/2009	Additional Information	Additional Information added to CR
06/17/2009	Additional Information	CR Committed to IMA 26.0
06/15/2009	Additional Information	Revised LOE received
03/24/2009	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP meeting - See attachment M in the Distribution Package
03/18/2009	Status Changed	Status changed to Packaged
01/27/2009	Status Changed	Status changed to Presented
01/21/2009	Discussed at Monthly CMP Meeting	Discussed at the January Systems CMP Meeting - See Attachment C in the Distribution Package
01/08/2009	CR Acknowledged	CR Acknowledged
01/07/2009	CR Submitted	CR Submitted

**Qwest Response**

Revised Response June 30, 2009 RE: SCR010709-3 Qwest has reviewed the information submitted as part of Change Request SCR010709-3. Based upon the scope of this CR as agreed to in the Clarification Meeting, Qwest is able to provide a revised Level of Effort (LOE) of 4342 to 5718 hours for this IMA Change Request. This CR is an eligible IMA 26.0 candidate. Sincerely, Qwest Corporation 3/30/09 - Preliminary LOE - 2150 - 3575 hours

**Project Meetings**

10/21/09 Systems CMP Meeting Mark Coyne-Qwest said this CR deployed on 10/19/09 and would remain open another month 9/18/09 Additional Information Added to CR In review of the IMA LSTR enhancement, the DLIS User Guide was updated. Updates are to correct outdated information and add clarifying information . There are no changes to the DLIS GUI. 3/18/09 Systems CMP Meeting Mark Coyne-Qwest said that this attachment is the IMA 26.0 Prioritization List based on the results of the ranking that was conducted the 1st part of March. Mark said that the total capacity for the IMA 26.0 release is 6500 hours. He said that the LOEs for all 4 candidates is 6497 hours and all will be included in the release. 1/21/09 Systems CMP meeting Lee Gomez-Qwest said that this CR will modify the IMA LSTR Pre-Order function for Facility Based Directory Listings (FBDL) to return listing data parsed. She said that today, much of the data is returned concatenated. For example, the Listed Name field returns the LNLN, LNFN, Title, DES, NICK, etc. Parsing the data will align with the LSR, EU and DL fields for FBDL. Lee said that the LSTR parsed data will also allow XML users to develop an LSTR RECAP transaction (we currently have 0 XML Providers using LSTR) which will allow them the same capabilities as our IMA GUI - LSTR RECAP. She said that this will allow the Provider to request a LSTR inquiry and then use that data to recap 95% of the EU and DL fields for a Change Order and 100% of the fields for Disconnect and Migration (ACT=W) orders. She said that this will improve FBDL flow thru and reduce the number of rejects that are a result of missing, incorrect or invalid data entry. She said that in addition to the parsed data, this enhancement will allow all (GUI and XML) users to request listing data by ATN, Caption, SLU, SAC

(b)(7)(C), (b)(7)(D). Lee said that today IMA LSTR is restricted to LTN inquiries and this sometimes results in rejects for the Provider, since accounts may have listings at different LTNs and it is common for those to be inadvertently excluded. Lee said that another added benefit to the Provider is that they will only have to access IMA LSTR to view listing data where as today they are forced to view DLIS and then go back to IMA to submit their FBDL orders. Jeff Sonnier-Sprint said asked if they would get all the listings for an account. Lee Gomez-Qwest said that they would. Gloria Velez-AT&T asked if the LSTR transaction is applicable to an account that is a CLEC account or would they be seeing a retail account. Lee Gomez-Qwest said that if you have authorization to look at a Qwest account. Gloria Velez-AT&T said that she was trying to understand parsing. Dawn Beck-Qwest said that if you keep the listing we have a process in place to benefit those doing resale. Lee Gomez-Qwest said that the products impacted are LNP with Listing and Facility Based Directory Listing. She said that there is no guarantee that it will match the CSR data because FBDL it not retained. She said that on a Qwest resold account you would be able to see the CSR data.

## **Attachment H – Global Action Items**

(There are no New Global Action Items for the November Systems CMP Meeting)

## **Attachment I – Action Items and Associated CRs**

(There are no Action Items for the November Systems CMP Meeting)

## **Attachment J – All Outstanding Systems CMP Change Requests**

**Summary of Outstanding System CMP Change Requests**

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	IMA Common	SCR010709-1	IMA FBDL Community Name Validation	Qwest Corporation	CLEC Test	Gomez, Lee	
2	IMA Common	SCR010709-2	Allow Re-DSRED Functionality - 1/21/09 Revision - XML providers would have the option to OPT out of the Re-DSRED functionality - see description	Qwest Corporation	Pending Prioritization	Gomez, Lee	
3	IMA Common	SCR010709-3	IMA LSTR (Listing Reconciliation) Enhancement	Qwest Corporation	CLEC Test	Gomez, Lee	
4	IMA Common	SCR012609-1	CSR – Feature Unit Rate (FUR)	Verizon Business	Pending Prioritization	Martinez, Denise	
5	IMA Common	SCR021809-1	IMA End User Cancellation Notification	Qwest Corporation	Deferred	Martinez, Denise	
6	Wholesale Billing Interfaces	SCR022409-1IG	Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data	Qwest Corporation	CLEC Test	Larson, Jami	
7	IMA Common	SCR033009-1	IMA Raw Loop Data Query by Circuit ID	Integra	Pending Prioritization	Stecklein, Lynn	
8	IMA Common	SCR033009-2	Allow DFDT field "XX" Functionality for Port In and Port Withing Request	Integra	Pending Prioritization	Stecklein, Lynn	
9	CEMR	SCR033009-3	Archiving of CEMR Report History/OSSLOG	Integra	Presented	Stecklein, Lynn	
10	QORA	SCR060509-1	QORA - Allow Access to Multiple ACNAs	Qwest Corporation	Presented	Isaacs, Kim	
11	IMA GUI	SCR063003-02	Develop test capability in GUI to allow testing before major and point releases. Currently Qwest offers SATE testing for EDI, Qwest should offer similar testing in the IMA GUI.	Eschelon	Deferred	Coyne, Mark	Lybarger, Dee
12	CEMR	SCR071009-1	Enhance CEMR Functionality for Verify and Fix Capability	Qwest Corporation	Presented	Preble, Lisa	
13	IMA GUI	SCR071309-1	Malheur entity consolidation into Qwest Corp.	Qwest Corporation	Presented	Van Dusen, Janean	
14	CEMR	SCR090909-1	Manual Retrieval of CEMR Archived Trouble Tickets	Qwest Corporation	Development	Martinez, Denise	
15	IMA Common	SCR102209-1EX	IMA V25 in Production Support	Verizon Business	Submitted	Stecklein, Lynn	
16	Wholesale Billing Interfaces	SCR112003-03	CSR Data on Bill	Cbeyond Communications	Deferred	Coyne, Mark	Lybarger, Dee
17	MEDIACC	SCR121608-01	Retirement of MEDIACC	Qwest Corporation	Deferred	Martinez, Denise	
18	Other	SCR121608-02	Introduction of CTG (Common Ticketing Gateway) application to application	Qwest Corporation	Deferred	Martinez, Denise	

## **Attachment K – Deploying Change Requests**

**Release Update List: CRs To Be Implemented Before Next CMP Meeting - Summary**

<b>Report Line Number</b>	<b>Interfaces Impacted</b>	<b>CR No</b>	<b>Title</b>	<b>Est Implemented Date</b>	<b>Company</b>	<b>Status</b>	<b>Qwest Owner</b>	<b>Presenter</b>
1	CEMR	SCR090909-1	Manual Retrieval of CEMR Archived Trouble Tickets	10/20/2009	Qwest Corporation	Development	Martinez, Denise	Martinez, Denise

## **Attachment L – Production Support Tickets**

## **Attachment M – IMA 27.0 Packaging**

## Attachment N – Walk On Items

- ❖ December CMP Meeting – Wednesday, December 16, 2009 Time: 9:00 a.m. MT
- ❖ CMP CR Submission Deadline – December 2, 2009