

# **Meeting Minutes**

## **CMP Monthly Systems Meeting Wednesday, July 15, 2009**

### **INTRODUCTIONS AND ANNOUNCEMENTS**

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

### **PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)**

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none brought forward.

### **NEW CRs INITIATED BY CLECs (ATTACHMENT B)**

There were no new CLEC CRs for the July Systems CMP Meeting.

### **NEW CRs INITIATED BY QWEST (ATTACHMENT C)**

There were no new Qwest CRs for the July Systems CMP Meeting.

### **REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)**

There were no new Regulatory or Industry CRs for the July Systems CMP Meeting.

### **CROSS OVER CRs (ATTACHMENT E)**

There were no new Crossover CRs for the July Systems CMP Meeting.

### **WALK ON CHANGE REQUESTS (ATTACHMENT F)**

#### **SCR071009-1 Enhance CEMR Functionality**

Lisa Preble-Qwest said CEMR currently provides the ability to verify line translations. Qwest will be adding functionality to CEMR allowing the user to both verify line translations and fix features that appear in the customer service record but are presently not in the switch and remove programming in the switch that does not have a corresponding entry on the customer service record. The enhanced capability does not apply to all features and the expected deliverable is mid October 2009.

Kim Isaacs-Integra asked if Qwest knew what features this would not apply to.

Lisa Preble-Qwest said we have a validated list that will provide which features can be added or deleted.

Kim Isaacs-Integra asked if that list would be provided as part of the announcement and included in the CEMR handbook.

Lisa Preble-Qwest said that it would be included.

Kim Isaacs-Integra asked if there will be a button that says fix.

Lisa Preble-Qwest said a comparison will be displayed of the switch information and the virtual CSR. A fix button will be displayed for any mismatched features that need to be added or removed.

Kim Isaacs-Integra asked what happens when there is no CSR record open.

Lisa Preble-Qwest said they would not be able to use the tool if there is no virtual CSR.

Kim Isaacs-Integra said in CEMR you can do the verify feature for translations and you get the switch information but you don't get a CSR record especially with Centrex.

Lisa Preble-Qwest said this tool doesn't work on Centrex. Lisa said that you should be able to validate some of the features but the fix is not available.

Kim Isaacs-Integra said she wanted to make sure when there is no CSR record and you hit fix it won't remove all programming.

Lisa Preble-Qwest said it should not cause that problem. The system uses the virtual CSR which displays any service order activity due that day where as the CSR displays only after an order is completed and posted to the billing records. If the feature or line type is not fixable in the system only verify and compare will be presented, fix will not be offered.

Lisa said that the tool will only be available with the DMS 100 and 5ESS offices only.

**SCR071009-2IG Elimination of Qwest internal 10 business day Switch Homing Arrangement (SHA) Grace Period to ensure Qwest adherence to industry guideline LERG effective date.**

Todd Rodgers-Qwest said there is an internal practice for tandem Switch Homing Arrangement (SHA) changes that is no longer practical nor in compliance with industry guidelines. That practice allowed a "grace period" of 10 business days to accept traffic at the "old" tandem and continue termination to the final destination.

See ATIS (Alliance for Telecom Industry Solutions) document 0300037, Network and Routing Resources Educational Document: Intercompany Responsibilities in the Telecommunications Industry.

Excerpt:

Effective Date - The date by which routing and rating changes within the PSTN must be complete for the assigned thousands-block or the assigned CO Code. Also, the date by which the thousands-block becomes an active block. (Also referred to as "the LERG effective date.") (Emphasis added by Qwest.)

Each provider determines the LERG effective date that is to be implemented. Qwest has no control over that date. Qwest will no longer provide a grace period and will make appropriate changes to our switching fabric on the LERG® (Local Exchange Routing Guide) effective date.

Kim Isaacs-Integra asked what system is changing and why this was submitted as an Industry Guideline CR.

Lynn Stecklein-Qwest said that per the CMP document an Industry Guideline CR is presented as a System CR and if no system work is needed, the CR is crossed over to Product and Process.

**SCR071309-1 Malheur entity consolidation into Qwest Corp.**

Janean Van Dusen-Qwest said Qwest will be consolidating Malheur entity into Qwest Corp. IMA edits associated with Malheur will be eliminated and GUI drop down menu for address check updated to include MAL. She said that this will be disclosed in the October 19, 2009 release but will not be implemented until December 14, 2009. Janean said Qwest will be invoking the SCR process as outlined in Section 10.4 of the CMP document.

Kim Isaacs-Integra asked since Qwest is invoking SCR, will anything be bumped in the October release.

Mark Coyne-Qwest said we will not bump anything in the release.

**CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)**

**SCR042108-01 Mechanization of DID manual CSR and LNP LSR process**

Mark Coyne-Qwest said this CR deployed on 6/22/09 and asked if there was any objection to closure. There was no objection and this CR will be closed.

**REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)**

There were no Global Action Items for the July Systems CMP Meeting.

## **REVIEW ACTION ITEMS ASSOCIATED WITH CRS (ATTACHMENT I)**

There were no Global Action Items for the July Systems CMP Meeting.

## **OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)**

Mark Coyne-Qwest said that this is a list of the current system CMP CRs.

## **REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)**

### **SCR051809-01 Billmate Delivery Option changes**

Mark Coyne-Qwest said that we noticed on 6/23/09 and received comments that are being reviewed. He said the effective date for this change is 8/3/09.

## **PRODUCTION SUPPORT TICKETS (ATTACHMENT L)**

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets.

## **WALK ON ITEMS (ATTACHMENT M)**

Mark Coyne-Qwest stated that the July CMP Meeting is scheduled on August 19th at 9:00 a.m. MT and the CR submission cutoff is August 5<sup>th</sup>.

Mark said we will be talking about a face-to-face meeting in the August meeting. He said that everyone agreed we should wait until the fall.

The July CMP Meeting adjourned at 9:30 a.m. MT.

**Maintain Meeting Details**

<b>Meeting Name:</b>	JulySystemsCMPMeeting	<b>Type</b>	Monthly Systems
<b>Meeting Date</b>	07/15/2009	<b>Area</b>	Wholesale System

<b>Attendee</b>	<b>Company</b>	<b>Attendance Type</b>
Balvin, Liz	Covad	On Phone
Bilow, Joyce	McLeodUSA	On Phone
Bloemke, Brenda	Comcast	On Phone
Rogonic, Emmy	Time Warner Telecom	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Coyne, Mark	Qwest Corporation	On Phone
DeRosier, Judy	Qwest Corporation	On Phone
Fauscett, Kasha	Comcast	On Phone
Hines, LeiLani	Verizon Business	On Phone
Houston, Neil	Qwest Corporation	On Phone
Isaacs, Kim	Integra	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Martinez, Denise	Qwest Corporation	On Phone
Miles, Linda	Qwest Corporation	On Phone
Munz, Ellen	Qwest Corporation	On Phone
Preble, Lisa	Qwest Corporation	On Phone
Roberson, Laurie	Integra	On Phone
Rodgers, Todd	Qwest Corporation	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone
Stewart, Karen	Qwest Corporation	On Phone
Tekavec, Sandra	Qwest Corporation	On Phone
Tessema, Meteknesh	Accenture	On Phone
Trickel, Pamela	TDS Metrocom/USLink	On Phone
Van Dusen, Janean	Qwest Corporation	On Phone