



July 15, 2009

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 11:00 a.m. (MT)

Wednesday, July 15, 2009

July Meeting will be held via conference call

Conference Bridge – 1-866-789-8819, Passcode *6273158*

Facilitator

Mark Coyne – Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:10	<ul style="list-style-type: none"> ❖ Product Process Attachments: ❖ Announcements & Previous Meeting Minutes ❖ See Attachment A – Previous Meeting Minutes 	Mark Coyne
9:10 – 9:15	<ul style="list-style-type: none"> ❖ Review Global Action Items ❖ See Attachment B – Global Action Items 	AI Owners / SMEs
9:15 – 9:20	<ul style="list-style-type: none"> ❖ Review “Active” CLEC Originated Change Requests ❖ See Attachment C – CLEC CRs 	CR Owners / SMEs
9:20–9:30	<ul style="list-style-type: none"> ❖ Review “Active” Qwest Originated Change Requests ❖ See Attachment D – Qwest CRs 	CR Owners / SMEs
9:30 –9:45	<p>Discussion of CMP Operations and Proposed Modifications to CMP Framework</p> <ul style="list-style-type: none"> ❖ See Attachment E 	Mark Coyne
9:45 –10:00	<p>Walk On Items</p> <ul style="list-style-type: none"> ❖ See Attachment F 	Requestor

Agenda – Continued

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
10:00 – 10:05	SYSTEMS ATTACHMENTS Prior Monthly Meeting Minutes ❖ See Attachment A	Mark Coyne
10:05 – 10:15	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by Qwest ❖ See Attachment D – Regulatory & Industry Guideline CRs ❖ See Attachment E – Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
10:15 – 10:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
10:25 – 10:30	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
10:30 – 10:35	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
10:35 – 10:40	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
10:40 – 10:45	Production Support Tickets ❖ See Attachment L	Mark Coyne
10:50 – 11:00	Walk On Items ❖ See Attachment M	Mark Coyne

Announcements

- August CMP Meeting – August 19, 2009 Time: 9:00 a.m. MT
- CR Submission Deadline: August 5, 2009
 - During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - If you are not speaking, please push *6* on your phone.
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The Qwest OSS Interface Release Calendar can be found at <http://www.qwest.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.qwest.com/wholesale/cmp/changerequest.html>
- The Qwest Wholesale Change Management Process Document can be found at <http://www.qwest.com/wholesale/cmp/index.html>
- The CMP Points of Contact: Lists, to update or add can be found at <http://www.qwest.com/wholesale/cmp/index.html>

Attachment A - Prior Meeting Minutes

Meeting Minutes

CMP Monthly Systems Meeting Wednesday, June 17, 2009

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none brought forward.

NEW CRS INITIATED BY CLECs (ATTACHMENT B)

There were no new CLEC CRs for the June Systems CMP Meeting.

NEW CRS INITIATED BY QWEST (ATTACHMENT C)

There were no new Qwest CRs for the June Systems CMP Meeting.

REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)

There were no new Regulatory or Industry CRs for the June Systems CMP Meeting.

CROSS OVER CRS (ATTACHMENT E)

There were no new Cross Over CRs for the June Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

SCR060509-1 Allow Access to Multiple ACNAs

Mark Coyne-Qwest said that this CR was submitted by Integra and a clarification was held last week.

Kim Isaacs-Integra said that Integra is requesting the ability to allow user's access to multiple ACNAs regardless of the company name associated with the ACNA.

SCR060809-1 ASOG 39 Industry Release/QORA and ASR Gateway Enhancements

Kim Whaples-Qwest said that the QORA ASR Gateway application needs to be updated to support changes for ASOG 39, including ASOG, Mech Spec and UOM-ASR Schema changes as mandated by OBF. Details of the ASOG 39 industry changes can be found at: <http://www.atis.org/>. Kim reviewed the description of change that can be found at: http://www.qwest.com/wholesale/cmp/cr/CLEC_Qwest_CMP_Systems_Interactive_Report.html

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR042108-01 Mechanization of DID manual CSR and LNP LSR process

Mark Coyne-Qwest said that this CR deployed on 4/20/09 and asked if there was any objection to closure.

Kim Isaacs-Integra said that she would like this CR to remain open another month because of the functionality in the Western Region scheduled 6/22/09.

SCR070908-01 IMA Call Forwarding Feature FIX

Mark Coyne-Qwest said that this CR deployed on 4/20/09 and asked if there was any objection to closure.

There were no objections.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the June Systems CMP Meeting.

REVIEW ACTION ITEMS ASSOCIATED WITH CRs (ATTACHMENT I)

SCR051909-1 Billmate Delivery Options – Review ICA Language for references to Billmate Deliver Options

Mark Coyne-Qwest said that this CR was presented last month and Qwest was asked by PAETEC to review the ICA language for references of the Billmate Delivery Options. Mark said that Wendy Thurnau (Qwest) did review the ICAs and could not locate any references. He said that PAETEC was going to see if she could find the reference and provide that information to Qwest.

Julia Redman-Carter-PAETEC said that she (6/26/09 Comments to minutes received from Integra in CAPS) QWEST REPRESENTATIVES HAD BEEN MISSING EACH OTHER AND SHE has not had an opportunity to get back to Qwest SINCE THEIR LAST CALL but will contact Lynn (Qwest) and Wendy (Qwest) BY THE END OF THE WEEK.

Wendy Thurnau-Qwest said that at this point we have identified the customers.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

Mark Coyne-Qwest said that this is a list of the current system CMP CRs.

REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

There were no Deploying CRs for the June Systems CMP Meeting.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets.

IMA 26.0 PACKAGING (ATTACHMENT M)

Mark Coyne-Qwest said that the IMA 26.0 Commitment is included in this attachment.

WALK ON ITEMS (ATTACHMENT N)

Mark Coyne-Qwest stated that the July CMP Meeting is scheduled on July 15th at 9:00 a.m. MT and the CR submission cutoff is July 1st.

Mark said that in our last discussion about a face-to-face meeting, everyone agreed we should wait until the fall. He said that we will follow up in the August CMP Meeting to determine if October will work for everyone.

The June CMP Meeting adjourned at 10:25 a.m. MT.

Maintain Meeting Details

Meeting Name:	JuneSystemsCMPMeeting	Type	Monthly Systems
Meeting Date	06/17/2009	Area	Wholesale System

Attendee	Company	Attendance Type
Allen, Doug	AT&T	On Phone
Balvin, Liz	Covad	On Phone
Boudhaouia, Jamal	Qwest Corporation	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Coyne, Mark	Qwest Corporation	On Phone
DeRosier, Judy	Qwest Corporation	On Phone
Hines, LeiLani	Verizon Business	On Phone
Houston, Neil	Qwest Corporation	On Phone
Isaacs, Kim	Integra	On Phone
Johnson, Bonnie	Integra	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Miles, Linda	Qwest Corporation	On Phone
Mohr, Bob	Qwest Corporation	On Phone
Munz, Ellen	Qwest Corporation	On Phone
Nelson, Jamie	POPP Telecom	On Phone
Redman-Carter, Julia	McLeodUSA	On Phone
Roberson, Laurie	Integra	On Phone
Schwartz, Cindy	Qwest Corporation	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone
Stewart, Karen	Qwest Corporation	On Phone
Stulen, Sandy	Qwest Corporation	On Phone
Tessema, Meteknesh	Accenture	On Phone
Torrez, Nora	Time Warner Telecom	On Phone
Weidenbach, Georganne	Qwest Corporation	On Phone
Williams, Mike	Qwest Corporation	On Phone

Attachment B – New CRs Initiated By CLECs
(There are no New CLEC CRs for the July Systems CMP Meeting)

Attachment C – New CRs Initiated By Qwest
(There are no New Qwest CRs for the July Systems CMP Meeting)

Attachment D – Regulatory & Industry Guideline CRs

(There are no New Regulatory & Industry Guideline CRs for the July Systems CMP Meeting)

Attachment E – Cross Over CRs

(There are no New Cross Over CRs for the July Systems CMP Meeting)

Attachment F – New “Walk On” CRs

(There are no Walk On CRs for the July Systems CMP Meeting)

Attachment G – CRs to Consider for Closure

Change Request to Consider for Closure - Summary

Report Line Number	Impacted Interface	CR #	Title	Company	Status	Qwest Owner	Presenter
1	IMA Common	SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	Qwest Corporation	CLEC Test	Wells, Susie	Wells, Susie

Change Request to Consider for Closure - Detail

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	04/20/2009 CLEC Test	2356 - 3534	3 25	DID

Director

Originator Wells, Susie

Owner Wells, Susie

CRPM Lorence, Susan

Originating Company: Qwest Corporation

Description of Change

Create the ability to mechanically obtain a partial electronic CSR in IMA associated with individual DID numbers. Create the ability to submit an electronic LSR in IMA when porting individual DID numbers. This will be a mechanization of the front end.

Status History

Date	Action	Description
06/17/2009	Discussed at Monthly CMP Meeting	Discussed at the June Systems CMP Meeting - See Attachment G in the Distribution Package
05/20/2009	Discussed at Monthly CMP Meeting	Discussed in the May CMP Meeting - See Attachment K in the Distribution Package
05/08/2009	Communicator Issued	PROD.05.08.09.F.06349.LNP_V64
04/20/2009	Status Changed	Status changed to CLEC Test
04/15/2009	Discussed at Monthly CMP Meeting	Discussed at the April CMP Meeting - See Attachment K in the Distribution Package
01/28/2009	Status Changed	Status changed to Development
12/03/2008	Discussed at Monthly CMP Meeting	Discussed at the November Systems CMP Meeting - See Attachment M in the Distribution Package
11/10/2008	Status Changed	Status changed to Packaged
08/20/2008	Record Update	
08/20/2008	Discussed at Monthly CMP Meeting	Discussed at the August CMP Meeting - See Attachment J in the Distribution Package
06/03/2008	Qwest Response Issued	LOE
06/03/2008	Status Changed	Pending prioritization.
05/22/2008	Status Changed	Status changed to Presented
05/21/2008	Discussed at Monthly CMP Meeting	Discussed at the May Monthly Systems CMP Meeting - See Attachment C in the Distribution Package
04/22/2008	CR Submitted	
04/22/2008	CR Acknowledged	

Qwest Response

11/19/08 Revised Response Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours Qwest Response June 3, 2008 RE: SCR042108-01 (Mechanization of DID manual CSR and LNP LSR process) Qwest has reviewed the information submitted as part of Change Request SCR042108-01. Based upon research, the LOE is 1499-1983 hours associated with providing these capabilities. This CR is an eligible IMA 25.0 candidate with a targeted implementation date in second quarter 2009. Sincerely, Qwest Corporation

Project Meetings

6/17/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR deployed on 4/20/09 and asked if there was any objection to closure. Kim Isaacs-Integra said that she would like this CR to remain open another month because of the functionality in the Western Region scheduled 6/22/09. 5/20/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR deployed on 4/20/09 with the IMA 25.0 Release. Mark reminded everyone that partial CSRs for VOIP DID numbers will not be available in the Western Region until 6/22/09. Mark said this was communicated on the original release notice and will be sending out a subsequent notice later this week. 4/15/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR will deploy on 4/20/09 with the IMA 25.0 Release. 11/19/08 Systems CMP Meeting Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours 05/21/08 CMP Systems Monthly Meeting Susie Wells-Qwest stated that this request is two fold. She said that we would like to create the ability to mechanically obtain a partial electronic CSR in IMA associated with individual DID numbers. She said that we also want to create the ability to submit an electronic LSR in IMA when porting individual DID numbers. She said that this is for IMA pre-order and order. Bonnie Johnson-Integra said that they like this CR (5/27/08 Comment to minutes received from Integra) and it looks a lot like ours. Kim Isaacs-Integra asked if they could request a partial CSR in a block of DID numbers or only on individual DID numbers. Susie Wells-Qwest said that this only applies to individual DID numbers.

Attachment H – Global Action Items

(There are no New Global Action Items for the July Systems CMP Meeting)

Attachment I – Action Items and Associated CRs

(There are no new Action Items for the July Systems CMP Meeting)

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	IMA Common	SCR010709-1	IMA FBDL Community Name Validation	Qwest Corporation	Packaged	Gomez, Lee	
2	IMA Common	SCR010709-2	Allow Re-DSRED Functionality - 1/21/09 Revision - XML providers would have the option to OPT out of the Re-DSRED functionality - see description	Qwest Corporation	Pending Prioritization	Gomez, Lee	
3	IMA Common	SCR010709-3	IMA LSTR (Listing Reconciliation) Enhancement	Qwest Corporation	Packaged	Gomez, Lee	
4	IMA Common	SCR012609-1	CSR – Feature Unit Rate (FUR)	Verizon Business	Pending Prioritization	Martinez, Denise	
5	IMA Common	SCR021809-1	IMA End User Cancellation Notification	Qwest Corporation	Deferred	Martinez, Denise	
6	Wholesale Billing Interfaces	SCR022409-1G	Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data	Qwest Corporation	Development	Larson, Jami	
7	IMA Common	SCR033009-1	IMA Raw Loop Data Query by Circuit ID	Integra	Pending Prioritization	Stecklein, Lynn	
8	IMA Common	SCR033009-2	Allow DFDT field "XX" Functionality for Port In and Port Withing Request	Integra	Pending Prioritization	Stecklein, Lynn	
9	CEMR	SCR033009-3	Archiving of CEMR Report History/OSSLOG	Integra	Presented	Stecklein, Lynn	
10	IMA Common	SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	Qwest Corporation	CLEC Test	Wells, Susie	
11	Wholesale Billing Interfaces	SCR051809-1	Billmate delivery option changes	Qwest Corporation	Development	Thurnau, Wendy	
12	QORA	SCR060509-1G	QORA - Allow Access to Multiple ACNAs	Qwest Corporation	Presented	Isaacs, Kim	
13	QORA	SCR060809-1	ASOG 39 Industry Release/QORA and ASR Gateway Enhancements	Qwest Corporation	Presented	Whaples, Kim	
14	IMA GUI	SCR063003-02	Develop test capability in GUI to allow testing before major and point releases. Currently Qwest offers SATE testing for EDI, Qwest should offer similar testing in the IMA GUI.	Eschelon	Deferred	Coyne, Mark	Lybarger, Dee
15	Wholesale Billing Interfaces	SCR112003-03	CSR Data on Bill	Cbeyond Communications	Deferred	Coyne, Mark	Lybarger, Dee
16	MEDIACC	SCR121608-01	Retirement of MEDIACC	Qwest Corporation	Deferred	Martinez, Denise	
17	Other	SCR121608-02	Introduction of CTG (Common Ticketing Gateway) application to application	Qwest Corporation	Deferred	Martinez, Denise	

Attachment K – Deploying Change Requests

Release Update List: CRs To Be Implemented Before Next CMP Meeting - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Est Implemented Date	Company	Status	Qwest Owner	Presenter
1	Wholesale Billing Interfaces	SCR051809-1	Billmate delivery option changes	08/03/2009	Qwest Corporation	Development	Thurnau, Wendy	Thurnau, Wendy

Attachment L – Production Support Tickets

Date TBD for the month of June

	Trouble Ticket Number	System	Version/Release	Create Date	Summary	Severity
1	3021928	IMA	20	6/21/2007	CLECs may have trouble submitting Unbundled Loop requests for the border town of Lewiston, ID.	3
2	3371759	IMA	21, 22	2/14/2008	CLECs may not receive the disconnect confirmation call on some EEL disconnect requests, even when QRD is not invoked by you.	3
3	3372388	IMA	21,22	2/29/2008	CLECs may receive a system reject for LNP requests in Wyoming that have a border town LSO.	3
4	3378892	CRIS		2/18/2008	Problem is specific to eastern CRIS. A small number of border town exchanges in the Eastern Region have been found to have a processing problem with the assignment of a shared RAO code when the NXX is associated with a border point.	3
5	3542381	IMA		6/9/2008	During pre address validation or CSR Retrieval, the Primary Number Address (PNA) Remarks may not be comprehensive in their content. Some formatting impacts are occurring when data of V= IPTV is the first entry in the REMARK Section. As a result, additional REMARK information may be omitted. If you are unable to submit an LSR and you think the REMARK information in regard to the address is incomplete, please contact the CSIE.	3
6	3600023	CEMR		9/5/2008	You may receive the error message "Unable to retrieve Carrier Facility Assignment" when attempting this function. All other CEMR functions are available.	3
7	3664008	DLIS		9/2/2008	DLIS may 'time out' and not return a SLU inquiry when the City and State are included with the inquiry.	3
8	4022092	IMA		4/20/2009	: IMA pre-order function "Review CSR" is not available when trying to pull by ECCKT in the Eastern Region.	3

Attachment M– Walk On Items

- ❖ August CMP Meeting – Wednesday, August 19, 2009 9:00 a.m. MT
- ❖ CMP CR Submission Deadline – August 5, 2009