



**June 17, 2009**

**Systems CMP Team Meeting**

**Distribution Package**

# Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 11:00 a.m. (MT)

Wednesday, June 17, 2009

June Meeting will be held via conference call

Conference Bridge – 1-866-789-8819, Passcode \*6273158\*

### Facilitator

Mark Coyne – Manager, Change Management

### Agenda

**All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.**

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:10	<ul style="list-style-type: none"> <li>❖ <b>Product Process Attachments:</b></li> <li>❖ Announcements &amp; Previous Meeting Minutes</li> <li>❖ See Attachment A – Previous Meeting Minutes</li> </ul>	Mark Coyne
9:10 – 9:15	<ul style="list-style-type: none"> <li>❖ Review Global Action Items</li> <li>❖ See Attachment B – Global Action Items</li> </ul>	AI Owners / SMEs
9:15 – 9:20	<ul style="list-style-type: none"> <li>❖ Review “Active” CLEC Originated Change Requests</li> <li>❖ See Attachment C – CLEC CRs</li> </ul>	CR Owners / SMEs
9:20–9:30	<ul style="list-style-type: none"> <li>❖ Review “Active” Qwest Originated Change Requests</li> <li>❖ See Attachment D – Qwest CRs</li> </ul>	CR Owners / SMEs
9:30 –9:45	<p>Discussion of CMP Operations and Proposed Modifications to CMP Framework</p> <ul style="list-style-type: none"> <li>❖ See Attachment E</li> </ul>	Mark Coyne
9:45 –10:00	<p>Walk On Items</p> <ul style="list-style-type: none"> <li>❖ See Attachment F</li> </ul>	Requestor

**Agenda – Continued**

**All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.**

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
10:00 – 10:05	<b>SYSTEMS ATTACHMENTS</b> Prior Monthly Meeting Minutes ❖ See Attachment A	Mark Coyne
10:05 – 10:15	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by Qwest ❖ See Attachment D – Regulatory & Industry Guideline CRs ❖ See Attachment E – Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
10:15 – 10:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
10:25 – 10:30	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
10:30 – 10:35	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
10:35 – 10:40	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
10:40 – 10:45	Production Support Tickets ❖ See Attachment L	Mark Coyne
10:45 – 10:50	IMA 26.0 IMA Commitment ❖ See Attachment M	Mark Coyne

10:50– 11:00

Walk On Items

Mark Coyne

❖ See Attachment N

### Announcements

- July CMP Meeting – July 15, 2009 Time: 9:00 a.m. MT
- CR Submission Deadline: July 1, 2009
  - During the CMP meeting, please follow these conference call guidelines:
    - All attendees, whether in person or by phone, must identify themselves and the company they represent.
    - The facilitator will mute all lines on the conference bridge once the call begins.
      - Push \*6 to go on and off mute
    - If you are not speaking, please push \*6\* on your phone.
    - Please do not put your phone on hold if you have music hold.
    - Check the positioning of your mouthpiece if you are using a headset.
    - Don't say or do things you don't want others to hear during the call.
    - If you're speaking with others in your office, mute your phone by pushing \*6.
    - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
    - For those in the room:
      - Please hold side conversations outside the conference room.
      - Position the microphone in front of you when speaking.
- The Qwest OSS Interface Release Calendar can be found at <http://www.qwest.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.qwest.com/wholesale/cmp/changerequest.html>
- The Qwest Wholesale Change Management Process Document can be found at <http://www.qwest.com/wholesale/cmp/index.html>
- The CMP Points of Contact: Lists, to update or add can be found at <http://www.qwest.com/wholesale/cmp/index.html>

## **Attachment A - Prior Meeting Minutes**

# Meeting Minutes

## CMP Monthly Systems Meeting Wednesday, May 20, 2009

### INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

### PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none brought forward.

### NEW CRs INITIATED BY CLECs (ATTACHMENT B)

There were no new CLEC CRs for the May Systems CMP Meeting.

### NEW CRs INITIATED BY QWEST (ATTACHMENT C)

There were no new Qwest CRs for the May Systems CMP Meeting.

### REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)

There were no new Regulatory or Industry CRs for the May Systems CMP Meeting.

### CROSS OVER CRs (ATTACHMENT E)

There were no new Cross Over CRs for the May Systems CMP Meeting.

### WALK ON CHANGE REQUESTS (ATTACHMENT F)

#### SCR051809-1 Billmate delivery option changes (originated by Qwest)

Wendy Thurnau-Qwest said today we offer an output of ASCII and CRIS CSR and 3 delivery options, Diskette, CD and Web and we are proposing to eliminate the Diskette and CD and provide the data on the Web. She said we are trying to get this accomplished by the end of the summer and it will benefit the customer because they will get their information quicker. Wendy said that we will be contacting the customers impacted by this output and will get them set up correct IDs etc.

Bonnie Johnson-Integra said that she needed to check internally because they may be one of the customers impacted. She said it sounds like Qwest is eliminating options to get the billing. She asked if it would be acceptable if they opt not to do this if they have one of these options.

Wendy Thurnau-Qwest said no.

Bonnie Johnson-Integra said that Qwest needs to review the ICA to find out what the obligation is regarding delivery options.

Julia Redman-Carter-PAETEC said that all of the PAETEC agreements specifically have CRIS in there and the criteria for format etc.

Wendy Thurnau-Qwest asked if actual delivery options were outlined in the ICA for CD, Diskette and Web.

Julie Redman-Carter-PAETEC said there were. Julia said it was covered in the billing section and other sections in the ICA. She said that they **(5/28/09 Comments to minutes received from PAETEC in CAPS)** FOLLOW that method and would have to make sure that **THE BILLING FOLKS CAN WORK WITH QWEST PROPOSED** option and to make sure their billing people are comfortable with the change.

Kim Isaacs-Integra said that many CLECs receive their ASCII and CRIS CSR on multiple delivery methods because the data on each delivery method is different depending on how it is received. Kim said you have to use multiple delivery methods to

get a cohesive bill. She asked if the CD ROM and the Diskette have different information that is available currently on the Web.

Wendy Thurnau-Qwest said that the data they are getting is coming off of a system called ISA and that system is delivering it to one point. She said that the CD is burned and the same data on that CD is being sent to the QPID site. Wendy said that the difference would be if you are talking EDI and ASCII or ASCII vs. CSR. She said that the delivery options should not be changing with the data output. Wendy said that Qwest has not done a check of all ICAs but the ones that she looked at didn't have the delivery options outlined. She said that she will check and modify based on the ICAs.

Brenda Bloomer-Comcast said that she didn't have a billing representative on the call and couldn't address this.

Mark Coyne-Qwest said that we will look overall to determine if this affects the ICAs and if it does we will come back with a different proposal in the CR itself.

Bonnie Johnson-Integra said that some of the older ones say mutually agreeable format. She asked if it is Qwest's preference that CLECs use the EDI option.

Wendy Thurnau-Qwest said that Qwest doesn't have a preference whether the CLECs use EDI or ASCII and the preparation of those is not an issue. She said that our focus is to streamline the actual delivery options of those services. She said that EDI is either going to be a web or NDM type of delivery. She said that ASCII has the web, CD or diskette and there is not preference of one over the other.

Julia Redman-Carter-PAETEC said that to narrow down **(5/28/09 Comments to minutes received from PAETEC in CAPS) THE SEARCH FOR THE ICA LANGUAGE** Qwest can look at McLeod USA, Iowa and Minnesota agreements. IF I RECALL CORRECTLY, THOSE specifically say diskette. She said that THE LANGUAGE IN THE ICA doesn't mean that PAETEC wouldn't be amenable to QWEST'S PROPOSED option but that she didn't know at this time. SHE SAID THAT SHE WOULD HAVE TO CHECK WITH HER BILLING FOLKS.

Wendy Thurnau-Qwest said that she will review the ICAs and report back to Mark's team.

### **CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)**

There were no closures CRs for the May Systems CMP Meeting.

### **REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)**

There were no Global Action Items for the May Systems CMP Meeting.

### **REVIEW ACTION ITEMS ASSOCIATED WITH CRS (ATTACHMENT I)**

There were no Action Items for the May Systems CMP Meeting.

### **OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)**

Mark Coyne-Qwest said that this is a list of the current system CMP CRs.

### **REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)**

#### **SCR120308-01IG ASOG 38 Industry Release/QORA and ASR Gateway Enhancements**

Mark Coyne-Qwest said that this CR deployed on 3/23/09.

#### **SCR042108-01 Mechanization of DID manual CSR and LNP LSR process**

Mark Coyne-Qwest said that this CR deployed on 4/20/09 with the IMA 25.0 Release. Mark reminded everyone that partial CSRs for VOIP DID numbers will not be available in the Western Region until 6/22/09. Mark said this was communicated on the original release notice and will be sending out a subsequent notice later this week.

#### **SCR070908-01 IMA Call Forwarding Feature FIX**

Mark Coyne-Qwest said that this CR deployed on 4/20/09 with the IMA 25.0 Release.

## **PRODUCTION SUPPORT TICKETS (ATTACHMENT L)**

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets.

## **IMA 26.0 PACKAGING (ATTACHMENT M)**

Mark Coyne-Qwest said that the IMA 26.0 Packaging is included in this attachment with the 4 CRs targeted in October 2009. He said we will have confirmation on the LOEs next month.

## **WALK ON ITEMS (ATTACHMENT N)**

Mark Coyne-Qwest stated that the May CMP Meeting is scheduled on June 17th at 9:00 a.m. MT and the CR submission cutoff is June 3<sup>rd</sup>.

Mark asked everyone to start thinking about timing for the next face-to-face in the next few months possibly at the end of the summer.

Bonnie Johnson-Integra said October would work for her.

Mark Coyne-Qwest said that July and August probably won't work for Qwest but that September or October may work.

The May CMP Meeting adjourned at 9:55 a.m. MT.

**Maintain Meeting Details**

<b>Meeting Name:</b>	MaySystemsCMPMeeting	<b>Type</b>	Monthly Systems
<b>Meeting Date</b>	05/20/2009	<b>Area</b>	Wholesale System

<b>Attendee</b>	<b>Company</b>	<b>Attendance Type</b>
Bell, Carrie	Qwest Corporation	On Phone
Bilow, Joyce	McLeodUSA	On Phone
Bloemke, Brenda	Comcast	On Phone
Boudhaouia, Jamal	Qwest Corporation	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Coyne, Mark	Qwest Corporation	On Phone
DeRosier, Judy	Qwest Corporation	On Phone
Fauscett, Kasha	Comcast	On Phone
Franke, Susie	Time Warner Telecom	On Phone
Houston, Neil	Qwest Corporation	On Phone
Isaacs, Kim	Integra	On Phone
James, Nicole	Qwest Corporation	On Phone
Johnson, Bonnie	Integra	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Majid, Samia	Accenture	On Phone
Munz, Ellen	Qwest Corporation	On Phone
Redman-Carter, Julia	McLeodUSA	On Phone
Roberson, Laurie	Integra	On Phone
Sonnier, Jeff	Sprint	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone
Tekavec, Sandra	Qwest Corporation	On Phone
Thurnau, Wendy	Qwest Corporation	On Phone
Trickel, Pamela	TDS Metrocom/USLink	On Phone

**Attachment B – New CRs Initiated By CLECs**  
(There are no New CLEC CRs for the June Systems CMP Meeting)

## **Attachment C – New CRs Initiated By Qwest**

(There are no New Qwest CRs for the June Systems CMP Meeting)

## **Attachment D – Regulatory & Industry Guideline CRs**

(There are no New Regulatory & Industry Guideline CRs for the June Systems CMP Meeting)

## **Attachment E – Cross Over CRs**

(There are no New Cross Over CRs for the June Systems CMP Meeting)

## **Attachment F – New “Walk On” CRs**

**Walk On Change Requests - Summary**

<b>Report Line Number</b>	<b>Interfaces Impacted</b>	<b>CR No</b>	<b>Title</b>	<b>Company</b>	<b>Status</b>	<b>Qwest Owner</b>	<b>Submitter/Presenter</b>
1	QORA	SCR060509-1	QORA - Allow Access to Multiple ACNAs	Qwest Corporation	Submitted	Isaacs, Kim	Isaacs, Kim
2	QORA	SCR060809-1	ASOG 39 Industry Release/QORA and ASR Gateway Enhancements	Qwest Corporation	Submitted	Whaples, Kim	Whaples, Kim

**Walk On Change Requests - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR060509-1	QORA - Allow Access to Multiple ACNAs	06/05/2009 Submitted	-	24	

**Director**

**Originator** Stecklein, Lynn

**Owner** Isaacs, Kim

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Per the Qwest Wholesale System Helpdesk, QORA allows individual users to access multiple ACNAs only if the ACNAs share the same company name. Integra is requesting the ability to have individual users choose from multiple ACNAs regardless of the company name associated with the ACNA. Qwest currently allows this functionality For IMA and CEMR. This would be similar to the IMA Select CCNA Agent/Owner Relationships and the CEMR Agent/Owner Relationships. The need is as great for QORA as it is for IMA and CEMR. Currently Integra employees are required to have multiple user IDs and are forced to create pseudo email addresses. The requested change would benefit Qwest and the CLECs by simplifying the administration of QORA user access for CLECs that submit ASRs under multiple ACNAs. Expected Deliverables/Proposed Implementation Date (if applicable): QORA will allow users access to multiple ACNAs regardless of the company name associated with the ACNA (Agent/Owner Relationships)

**Status History**

Date	Action	Description
06/08/2009	CR Acknowledged	CR Acknowledged
06/05/2009	CR Submitted	CR Submitted

**Qwest Response**

None

**Project Meetings**

None

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR060809-1	ASOG 39 Industry Release/QORA and ASR Gateway Enhancements	06/08/2009 Submitted	-	24	

**Director**

**Originator** Whaples, Kim

**Owner** Whaples, Kim

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

ASOG 39 Industry Changes The QORA ASR Gateway application needs to be updated to support changes for ASOG 39, including ASOG, Mech Spec and UOM-ASR Schema changes as mandated by OBF. Details of the ASOG 39 industry changes can be found at: <http://www.atis.org/> Qwest Specific Edits: The following changes that are customer affecting are also being implemented. New QORA Pre-Order Validations - WKTEL format Validation – The Pre-Order Address Validation by WKTEL service shall no longer accept the non-Industry Standard WKTEL format of 12 characters (with embedded dashes). Instead, the ASR Gateway Pre-Order Address Validation by WKTEL service shall ONLY accept the Industry Standard WKTEL format of 10 characters (no embedded dashes). New QORA GUI and ASR Gateway Validations - Qwest is implementing an edit to validate the PNUM field on the ASR form for all Forbearance products. If the PNUM is invalid the ASR shall be rejected. - When SUP = 2, the system shall validate fields have not changed with the exception of ASR.DDD and ASR.EXP. If additional fields have been changed, the ASR is rejected. - CCEA/SSEA Validation –The system shall perform a busy check on the CCEA/SCCEA on all product specific forms for original submission of the ASR and sup 2, 3, 4. If the slot is BUSY or the CCEA/SCCEA is not found, the ASR will be rejected. - CFA/CCEA Validation – The system will reject the ASR when both the CFA and the CCEA are populated. - Optical CFA Validation – The system shall validate the CFA for OC facility types. If CFA is no found or is busy the ASR will be rejected. - TCIC Validation – The system will validate that the total number of TCICs on the Trunking screen and ACI screen equal the total number of TCICs on the QTY field. If the quantity does not match the ASR will be rejected with an error "QTY must equal the total number of TCIC(s) present on the Trunking and ACI Form(s)". - SFNI Validation – They system shall adjust the following rules for the SFNI validation: - EUS.SFNI is required when UNE is blank and the 1st 2 char of CFA (SECLOC) are HN or GM and 1st char of 2nd delimited position is W or OC, otherwise prohibited and the ASR will be rejected. The ACT field in the ASR form is N or C. - TRANS.SFNI is required when UNE is blank and 1st 2 char of SCFA are HN or GM and 1st char of 2nd delimited position is W or OC, otherwise prohibited and the ASR will be rejected. The ACT field in the ASR form is N or C. - TRK.SFNI is required when UNE is blank and 1st 2 char of SCFA are HN or GM and 1st char of 2nd delimited position is W or OC, otherwise prohibited and the ASR will be rejected. The ACT field in the ASR form is N, C or T, otherwise optional. - TRANS.SMUXLOC is required when UNE is blank and 1st 2 char of CFA (SECLOC) are HN or GM and 1st char of 2nd delimited position is W or OC and ACT field in the ASR form is N, C or T, otherwise optional. - TRK.SMUXLOC is required when UNE is blank and 1st 2 char of SCFA are HN or GM and 1st char of 2nd delimited position is W or OC and ACT field in the ASR form is N, C or T, otherwise optional. - CFA/SCFA Validation – Qwest is implementing an edit to validate on REQTYP M or that the SCFA is a lower speed than the CFA. If the SCFA is higher or equal to the CFA, the ASR will be rejected. When the SCFA has a higher capacity than the CFA capacity, the ASR will be rejected QORA GUI Report enhancements - On the "Reports" tab in the QORA GUI, Qwest has added a checkbox item to "Information to Display:" criteria to include INIT (initiator). The reporting query will also include INIT in selection criteria only when INIT is checked.

**Status History**

Date	Action	Description
06/08/2009	CR Submitted	CR Submitted
06/08/2009	CR Acknowledged	CR Acknowledged

**Qwest Response**

None

**Project Meetings**

None

## **Attachment G – CRs to Consider for Closure**

**Change Request to Consider for Closure - Summary**

<b>Report Line Number</b>	<b>Impacted Interface</b>	<b>CR #</b>	<b>Title</b>	<b>Company</b>	<b>Status</b>	<b>Qwest Owner</b>	<b>Presenter</b>
1	IMA Common	SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	Qwest Corporation	CLEC Test	Wells, Susie	Wells, Susie
2	IMA Common	SCR070908-01	IMA Call Forwarding Feature FIX	Qwest Corporation	CLEC Test	Pent, Anne	Pent, Anne

**Change Request to Consider for Closure - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	04/20/2009 CLEC Test	2356 - 3534	3 25	DID

**Director**

**Originator** Wells, Susie

**Owner** Wells, Susie

**CRPM** Lorence, Susan

**Originating Company:** Qwest Corporation

**Description of Change**

Create the ability to mechanically obtain a partial electronic CSR in IMA associated with individual DID numbers. Create the ability to submit an electronic LSR in IMA when porting individual DID numbers. This will be a mechanization of the front end.

**Status History**

Date	Action	Description
05/20/2009	Discussed at Monthly CMP Meeting	Discussed in the May CMP Meeting - See Attachment K in the Distribution Package
05/08/2009	Communicator Issued	PROD.05.08.09.F.06349.LNP_V64
04/20/2009	Status Changed	Status changed to CLEC Test
04/15/2009	Discussed at Monthly CMP Meeting	Discussed at the April CMP Meeting - See Attachment K in the Distribution Package
01/28/2009	Status Changed	Status changed to Development
12/03/2008	Discussed at Monthly CMP Meeting	Discussed at the November Systems CMP Meeting - See Attachment M in the Distribution Package
11/10/2008	Status Changed	Status changed to Packaged
08/20/2008	Record Update	
08/20/2008	Discussed at Monthly CMP Meeting	Discussed at the August CMP Meeting - See Attachment J in the Distribution Package
06/03/2008	Qwest Response Issued	LOE
06/03/2008	Status Changed	Pending prioritization.
05/22/2008	Status Changed	Status changed to Presented
05/21/2008	Discussed at Monthly CMP Meeting	Discussed at the May Monthly Systems CMP Meeting - See Attachment C in the Distribution Package
04/22/2008	CR Submitted	
04/22/2008	CR Acknowledged	

**Qwest Response**

11/19/08 Revised Response Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours Qwest Response June 3, 2008 RE: SCR042108-01 (Mechanization of DID manual CSR and LNP LSR process) Qwest has reviewed the information submitted as part of Change Request SCR042108-01. Based upon research, the LOE is 1499-1983 hours associated with providing these capabilities. This CR is an eligible IMA 25.0 candidate with a targeted implementation date in second quarter 2009. Sincerely, Qwest Corporation

**Project Meetings**

5/20/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR deployed on 4/20/09 with the IMA 25.0 Release. Mark reminded everyone that partial CSRs for VOIP DID numbers will not be available in the Western Region until 6/22/09. Mark said this was communicated on the original release notice and will be sending out a subsequent notice later this week. 4/15/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR will deploy on 4/20/09 with the IMA 25.0 Release. 11/19/08 Systems CMP Meeting Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours 05/21/08 CMP Systems Monthly Meeting Susie Wells-Qwest stated that this request is two fold. She said that we would like to create the ability to mechanically obtain a partial electronic CSR in IMA associated with individual DID numbers. She said that we also want to create the ability to submit an electronic LSR in IMA when porting individual DID numbers. She said that this is for IMA pre-order and order. Bonnie Johnson-Integra said that they like this CR (5/27/08 Comment to minutes received from Integra) and it looks a lot like ours. Kim Isaacs-Integra asked if they could request a partial CSR in a block of DID numbers or only on individual DID numbers. Susie Wells-Qwest said that this only applies to individual DID numbers.

**Change Request to Consider for Closure - Detail**

CR #	Title	Date Current Status	Level of Effort	Interface Release No	Products Impacted
SCR070908-01	IMA Call Forwarding Feature FIX	04/20/2009 CLEC Test	448 - 672	3 25	Centrex, UNE-P, Resale

**Director**

**Originator** Pent, Anne

**Owner** Pent, Anne

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Related CR - SCR041703-01 Completed 11/30/04 Flow Through Automation for UNE-P Pots, 1FB Pots call forwarding features IMA Trouble Ticket 2802756 reported: IMA functionality allows CLECs to order call forwarding features by providing a "generic" USOC on the LSR, IMA then does a look up of the USOC and call forwarding number to establish what actual call forwarding USOC should be placed on the service order. When CLECs attempt to order F series call forwarding features in DMS-10 central office switch types, IMA is deriving the AIN capable USOC for the call forwarding feature. Because AIN features are not available in DMS-10 switch types, IMA is rejecting the LSR incorrectly. This really doesn't have anything to do with AIN features but rather which call forwarding series USOC is available in DMS-10s. IMA BPL shall continue determining if E or F series USOC is appropriate based on Call Forwarding FID data (example CFN FID) IMA BPL shall continue determining E series USOC with reference table data. IMA BPL shall an additional derivation step for Call Forwarding USOC. IMA will compare the feature availability against the 2 USOCs a. If neither USOC is available, reject b. If only one USOC is available (E derived or F submitted) then IMA retains that USOC on the request for order construction c. If both USOC are available IMA keeps the F series (submitted) USOC on the request for order construction. If service availability response is not available at order time, then skip this portion of logic. Proposed Implementation Date – IMA 25.0 Release - 2009

**Status History**

Date	Action	Description
05/20/2009	Discussed at Monthly CMP Meeting	Discussed in the May CMP Meeting - See Attachment K in the Distribution Package
04/20/2009	Status Changed	Status changed to CLEC Test
04/15/2009	Discussed at Monthly CMP Meeting	Discussed at the April CMP Meeting - See Attachment K in the Distribution Package
02/12/2009	Status Changed	Status changed to Development
12/03/2008	Discussed at Monthly CMP Meeting	Discussed at the November Systems CMP Meeting - See Attachment M in the Distribution Package
11/10/2008	Status Changed	Status changed to Packaged
08/20/2008	Action Item Created	Discussed at the August CMP Meeting - See Attachment J in the Distribution Package
08/08/2008	Status Changed	Status changed to Pending Prioritization
07/16/2008	Discussed at Monthly CMP Meeting	Discussed in the July Systems CMP Meeting - See Attachment F in the Distribution Package
07/16/2008	Action Item Created	Status changed to Presented
07/09/2008	CR Submitted	CR Submitted
07/09/2008	CR Acknowledged	CR Acknowledged

**Qwest Response**

11/19/08 Systems CMP Meeting Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours

**Project Meetings**

5/20/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR deployed on 4/20/09 with the IMA 25.0 Release. 4/15/09 Systems CMP Meeting Mark Coyne-Qwest said that this CR will deploy on 4/20/09 with the IMA 25.0 Release. 11/19/08 Systems CMP Meeting Mark Coyne-Qwest provided an update to the LOEs on the following CRs: SCR042108-01 Mechanization of DID manual CSR and LNP LSR process – 2356 – 3534 hours SCR070808-01 IMA Call Forwarding Feature Fix – 448 – 672 hours 7/16/08 Systems CMP Meeting Anne Pent-Qwest reviewed the description of change. She said that IMA Trouble Ticket 2802756 reported: IMA functionality allows CLECs to order call forwarding features by providing a "generic" USOC on the LSR, IMA then does a look up of the USOC and call forwarding number to establish what actual call forwarding USOC should be placed on the service order. She said that when CLECs attempt to order F series call forwarding features in DMS-10 central office switch types, IMA is deriving the AIN capable USOC for the call forwarding feature. She said that because AIN features are not available in DMS-10 switch types, IMA is rejecting the LSR incorrectly. She said that this really doesn't have anything to do with AIN features but rather which call forwarding series USOC is available in DMS-10s. Anne reviewed the following: IMA BPL shall continue determining if E or F series USOC is appropriate based on Call Forwarding FID data (example CFN FID) IMA BPL shall continue determining E series USOC with reference table data. IMA BPL shall an additional derivation step for Call Forwarding USOC. IMA will compare the feature availability against the 2 USOCs If neither USOC is available, reject If only one USOC is available (E derived or F submitted) then IMA retains that USOC on the request for order construction. If both USOC are available IMA keeps the F series (submitted) USOC on the request for order construction. If service availability response is not available at order time, then skip this portion of logic. Anne said that the proposed Implementation Date – IMA

25.0 Release – 2009 Kim Isaacs-Integra said that she had a concern that we are treating a trouble ticket as a CR for an upcoming release. She asked if this CR would be voted on. Mark Coyne-Qwest said that it would be voted on if there were enough eligible candidates. Kim Isaacs-Integra said that this is a trouble ticket and if IMA is not working as it should be why this wasn't fixed a long time ago. Mark Coyne-Qwest said that we don't have a lot of CRs for the upcoming release and have capacity available. Kim Isaacs-Integra said that other ILECs use the defect request when there is coding involved. She said that she was concerned that this would set precedence on how Qwest treats trouble tickets. She said that it is not appropriate and wants Qwest to take a look at how these should be classified. Mark Coyne-Qwest that we will take this as an action item. Joyce Bilow-McLeodUSA asked if this would impact XML. Anne Pent-Qwest said that this would impact GUI and XML. Chris Terrell-AT&T asked if the XML carrier would have to change the USOC. Anne Pent-Qwest said that there is no change to the generic USOC and that they should continue to use the generic USOC on subsequent orders. Chris Terrell-AT&T asked what the impact to the customer is. Anne Pent-Qwest said that you will no longer get a reject in the DMS-10 switch. She said that the reject will be upfront instead of the backend.

## **Attachment H – Global Action Items**

(There are no New Global Action Items for the June Systems CMP Meeting)

## **Attachment I – Action Items and Associated CRs**

**Summary - Systems CMP Action Items (Related to Systems Change Requests)**

<b>Report Line Number</b>	<b>Change Request</b>	<b>Action Item</b>	<b>Description</b>	<b>Current Status</b>	<b>Owner</b>
1	SCR051809-1	1	Review ICA language for references to Billmate Delivery Options	Open	Thurnau, Wendy

**Open CR - Detail**

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR051809-1	Billmate delivery option changes	05/20/2009 Presented	Wholesale System		Electronic billing ASCII and CRIS CSR

**Director**

**Originator** Thurnau, Wendy

**Owner** Thurnau, Wendy

**CRPM** Stecklein, Lynn

**Originating Company:** Qwest Corporation

**Description of Change**

Billmate is the process by which Qwest provides electronic media output (ASCII and CRIS CSR) to our customers. The current delivery options for these billing types are diskette, CD-ROM and WEB. With this change Qwest will only offer the delivery option of the WEB. The data look will NOT change, rather than being on a disc, it will be delivered via a secured WEB site from Qwest. The customer will receive an e-mail from Qwest advising that the data is ready to be retrieved. The customer will have the same down load options as they do today. This will primarily provide the electronic billing data to the customer in a more efficient manner.

**Status History**

Date	Action	Description
05/20/2009	Status Changed	Status changed to Presented
05/20/2009	Discussed at Monthly CMP Meeting	Discussed in the May CMP Meeting - See Walk Ons
05/18/2009	CR Submitted	CR Submitted
05/18/2009	CR Acknowledged	CR Acknowledged

**Qwest Response**

None

**Project Meetings**

5/20/09 Systems CMP Meeting

Wendy Thurnau-Qwest said today we offer an output of ASCII and CRIS CSR and 3 delivery options, Diskette, CD and Web and we are proposing to eliminate the Diskette and CD and provide the data on the Web. She said we are trying to get this accomplished by the end of the summer and it will benefit the customer because they will get their information quicker. Wendy said that we will be contacting the customers impacted by this output and will get them set up correct IDs etc.

Bonnie Johnson-Integra said that she needed to check internally because they may be one of the customers impacted. She said it sounds like Qwest is eliminating options to get the billing. She asked if it would be acceptable if they opt not to do this if they have one of these options. Wendy Thurnau-Qwest said no.

Bonnie Johnson-Integra said that Qwest needs to review the ICA to find out what the obligation is regarding delivery options.

Julia Redman-Carter-PAETEC said that all of the PAETEC agreements specifically have CRIS in there and the criteria for format etc.

Wendy Thurnau-Qwest asked if actual delivery options were outlined in the ICA for CD, Diskette and Web.

Julie Redman-Carter-PAETEC said there were. Julia said it was covered in the billing section and other sections in the ICA. She said that they (5/28/09 Comments to minutes received from PAETEC in CAPS) FOLLOW that method and would have to make sure that THE BILLING FOLKS CAN WORK WITH QWEST PROPOSED option and to make sure their billing people are comfortable with the change.

Kim Isaacs-Integra said that many CLECs receive their ASCII and CRIS CSR on multiple delivery methods because the data on each delivery method is different depending on how it is received. Kim said you have to use multiple delivery methods to get a cohesive bill. She asked if the CD ROM and the Diskette have different information that is available currently on the Web.

Wendy Thurnau-Qwest said that the data they are getting is coming off of a system called ISA and that system is delivering it to one point. She said that the CD is burned and the same data on that CD is being sent to the QPID site. Wendy said that the difference would be if you are talking EDI and ASCII or ASCII vs. CSR. She said that the delivery options should not be changing with the data output. Wendy said that Qwest has not done a check of all ICAs but the ones that she looked at didn't have the delivery options outlined. She said that she will check and modify based on the ICAs.

Brenda Bloomer-Comcast said that she didn't have a billing representative on the call and couldn't address this.

Mark Coyne-Qwest said that we will look overall to determine if this affects the ICAs and if it does we will come back with a different proposal in the CR itself.

Bonnie Johnson-Integra said that some of the older ones say mutually agreeable format. She asked if it is Qwest's preference that CLECs use the EDI option.

Wendy Thurnau-Qwest said that Qwest doesn't have a preference whether the CLECs use EDI or ASCII and the preparation of those is not an issue. She said that our focus is to streamline the actual delivery options of those services. She said that EDI is either going to be a web or NDM type of delivery. She said that ASCII has the web, CD or diskette and there is not preference of one over the other.

Julia Redman-Carter-PAETEC said that to narrow down (5/28/09 Comments to minutes received from PAETEC in CAPS) THE SEARCH FOR THE ICA LANGUAGE Qwest can look at McLeod USA, Iowa and Minnesota agreements. IF I RECALL CORRECTLY, THOSE specifically say diskette. She said that THE LANGUAGE IN THE ICA doesn't mean that PAETEC wouldn't be amenable to QWEST'S PROPOSED option but that she didn't know at this time. SHE SAID THAT SHE WOULD HAVE TO CHECK WITH HER BILLING FOLKS.

Wendy Thurnau-Qwest said that she will review the ICAs and report back to Mark's team.

**Action Items**

AI Number	Create Date	Internal/ External	AI Short Title	AI Date Due	AI Date Complete	AI Status	Last Update By	QWest Owner	CLEC Owner
1	06/06/2009	External	Review ICA language for references to Billmate Delivery Options	06/17/2009		Open	Isteckl	Stecklein, Lynn	Thurnau,W

## **Attachment J – All Outstanding Systems CMP Change Requests**

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	IMA Common	SCR010709-1	IMA FBDL Community Name Validation	Qwest Corporation	Packaged	Gomez, Lee	
2	IMA Common	SCR010709-2	Allow Re-DSRED Functionality - 1/21/09 Revision - XML providers would have the option to OPT out of the Re-DSRED functionality - see description	Qwest Corporation	Packaged	Gomez, Lee	
3	IMA Common	SCR010709-3	IMA LSTR (Listing Reconciliation) Enhancement	Qwest Corporation	Packaged	Gomez, Lee	
4	IMA Common	SCR012609-1	CSR – Feature Unit Rate (FUR)	Verizon Business	Packaged	Martinez, Denise	
5	IMA Common	SCR021809-1	IMA End User Cancellation Notification	Qwest Corporation	Deferred	Martinez, Denise	
6	Wholesale Billing Interfaces	SCR022409-1IG	Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data	Qwest Corporation	Presented	Larson, Jami	
7	IMA Common	SCR033009-1	IMA Raw Loop Data Query by Circuit ID	Integra	Presented	Stecklein, Lynn	
8	IMA Common	SCR033009-2	Allow DFDT field "XX" Functionality for Port In and Port Withing Request	Integra	Presented	Stecklein, Lynn	
9	CEMR	SCR033009-3	Archiving of CEMR Report History/OSSLOG	Integra	Presented	Stecklein, Lynn	
10	IMA Common	SCR042108-01	Mechanization of DID manual CSR and LNP LSR process	Qwest Corporation	CLEC Test	Wells, Susie	
11	Wholesale Billing Interfaces	SCR051809-1	Billmate delivery option changes	Qwest Corporation	Presented	Thurnau, Wendy	
12	QORA	SCR060509-1	QORA - Allow Access to Multiple ACNAs	Qwest Corporation	Submitted	Isaacs, Kim	
13	QORA	SCR060809-1	ASOG 39 Industry Release/QORA and ASR Gateway Enhancements	Qwest Corporation	Submitted	Whaples, Kim	
14	IMA GUI	SCR063003-02	Develop test capability in GUI to allow testing before major and point releases. Currently Qwest offers SATE testing for EDI, Qwest should offer similar testing in the IMA GUI.	Eschelon	Deferred	Coyne, Mark	Lybarger, Dee
15	IMA Common	SCR070908-01	IMA Call Forwarding Feature FIX	Qwest Corporation	CLEC Test	Pent, Anne	
16	Wholesale Billing Interfaces	SCR112003-03	CSR Data on Bill	Cbeyond Communications	Deferred	Coyne, Mark	Lybarger, Dee
17	MEDIACC	SCR121608-01	Retirement of MEDIACC	Qwest Corporation	Deferred	Martinez, Denise	
18	Other	SCR121608-02	Introduction of CTG (Common Ticketing Gateway) application to application	Qwest Corporation	Deferred	Martinez, Denise	

## **Attachment K – Deploying Change Requests**

(There are no Deploying CRs for the June Systems CMP Meeting)

## **Attachment L – Production Support Tickets**

Date TBD for the month of May

	Trouble Ticket Number	System	Version/Release	Create Date	Summary	Severity
1	3021928	IMA	20	6/21/2007	CLECs may have trouble submitting Unbundled Loop requests for the border town of Lewiston, ID.	3
2	3371759	IMA	21, 22	2/14/2008	CLECs may not receive the disconnect confirmation call on some EEL disconnect requests, even when QRD is not invoked by you.	3
3	3372388	IMA	21,22	2/29/2008	CLECs may receive a system reject for LNP requests in Wyoming that have a border town LSO.	3
4	3378892	CRIS		2/18/2008	Problem is specific to eastern CRIS. A small number of border town exchanges in the Eastern Region have been found to have a processing problem with the assignment of a shared RAO code when the NXX is associated with a border point.	3
5	3542381	IMA	23	6/9/2008	During pre address validation or CSR Retrieval, the Primary Number Address (PNA) Remarks may not be comprehensive in their content. Some formatting impacts are occurring when data of V= IPTV is the first entry in the REMARK Section. As a result, additional REMARK information may be omitted. If you are unable to submit an LSR and you think the REMARK information in regard to the address is incomplete, please contact the CSIE.	3
6	3600023	CEMR		9/5/2008	You may receive the error message "Unable to retrieve Carrier Facility Assignment" when attempting this function. All other CEMR functions are available.	3
7	3664008	DLIS		9/2/2008	DLIS may 'time out' and not return a SLU inquiry when the City and State are included with the inquiry.	3
8	4022092	IMA	25	4/20/2009	: IMA pre-order function "Review CSR" is not available when trying to pull by ECCKT in the Eastern Region.	3

## **Attachment M – IMA 26.0 Commitment**

IMA 26.0 Commitment

Rank	Interface	CR #	CR Title	Submitter	Impacted Products	Status	IMA 26.0 LOE	Projected Size
1	IMA Common	SCR010709-3	IMA LSTR (Listing Reconciliation)	Qwest Corporation	All	Committed	2150-3575	4342-5718
2	IMA Common	SCR010709-1	IMA FBDL Community Name Validation	Qwest Corporation	NA	Committed	300-500	445-585
			Total 26.0 LOE				4075	6303
			Available Resources				6500	6500

## Attachment N – Walk On Items

- ❖ July CMP Meeting – Wednesday, July 15, 2009 9:00 a.m. MT
- ❖ CMP CR Submission Deadline – July 1, 2009